

Guttenberg Library Survey 2017

Your opinions are important to the Guttenberg Public Library and will help to provide the best service possible and to plan for the future.

Please check your answers:

1. Do you have a Guttenberg Library Card? Yes No
2. Have you visited, telephoned, or contacted the Guttenberg Library in the past 12 months? Yes No
3. I use the Guttenberg Library and its services:
- Daily Weekly Every other week Monthly A few times a year Not at all
4. If you checked "Not at all," please explain. If you use another library, please tell us which one and why you use it:

If you never use the Guttenberg Library, you are finished with the survey. Please return it to the library by September 30, 2017. Otherwise, please continue.

5. What library services have you used? Please check all that apply.

- | | |
|---|--|
| <input type="checkbox"/> Internet access / library computers | <input type="checkbox"/> Meeting room |
| <input type="checkbox"/> Wireless Internet access | <input type="checkbox"/> Book discussion group |
| <input type="checkbox"/> Summer reading program sessions & reading challenge | <input type="checkbox"/> Checked out books |
| <input type="checkbox"/> Programs for kids & teens during school year | <input type="checkbox"/> Checked out DVDs |
| <input type="checkbox"/> Attended special programs &/or classes for adults | <input type="checkbox"/> Checked our magazines |
| <input type="checkbox"/> Interlibrary loan service | <input type="checkbox"/> Checked out large print materials |
| <input type="checkbox"/> Library research databases – EBSCOHost / Learning Express | <input type="checkbox"/> Checked out audio books on CD |
| <input type="checkbox"/> Reference request | <input type="checkbox"/> Checked out music CDs |
| <input type="checkbox"/> Newspapers | <input type="checkbox"/> Delivery to homebound |
| <input type="checkbox"/> Reserved books or other materials | <input type="checkbox"/> Renewal by telephone or email |
| <input type="checkbox"/> Tax forms | <input type="checkbox"/> Copy machine |
| <input type="checkbox"/> Fax service | <input type="checkbox"/> Received book for newborn |
| <input type="checkbox"/> Downloadable audio/ebooks (Bridges) | <input type="checkbox"/> Used audio-visual equipment, multimedia projector |
| <input type="checkbox"/> Materials at River Living Center | <input type="checkbox"/> Library website, online resources, & catalog |
| <input type="checkbox"/> Online reserves and renewal | <input type="checkbox"/> Used Transparent Language (new service Aug. 2017) |
| <input type="checkbox"/> Downloaded free music (Freegal) | <input type="checkbox"/> Used GALE Resources (new service Aug. 2017) |
| <input type="checkbox"/> Genealogy/Local history/Reader-printer/Online newspaper archives | |

6. Please circle the three checked boxes above that you use the most.

7. The library is presently open 43 hours per week, as follows:

Monday: 10:00 – 6:30	Tuesday: 10:00 – 5:00
Wednesday: 10:00 – 6:30	Thursday: 10:00 – 5:00
Friday: 10:00 – 5:00	Saturday: 10:00 – 3:00

Are you satisfied with the current hours? Yes No

If no, what days and hours would you like to come to the library?

Day _____	Time _____
Day _____	Time _____

(Survey continues on the back of this page)

8. Please evaluate the library's services in the following areas: (Check the appropriate box)

	Poor	Fair	Good	Excellent	No Opinion
Availability of materials I want					
Access to computers and technology					
Ability to obtain materials from other libraries					
Safety, comfort, and cleanliness					
Expertise of library personnel					
Helpfulness of library personnel					
Courtesy of library personnel					
Service received over the phone or email					
Reference service					
Ease in finding materials					
Ease in checking out materials					
Adequacy of book collection					
Adequacy of downloadable e-books					
Adequacy of DVD movies					
Adequacy of audio books on CD and Bridges					
Adequacy of electronic resources					
Building layout					
Availability of parking					
Amount of seating					
Library policies					
Length of loans (when items are due)					
Availability of meeting room					
Events and programs for adults					
Children's and teen's programming					

9. How do you hear about library events?

- The Guttenberg Press* newspaper
 Flyers
 Posters
 Cable TV Channel
 Library website
 KCTN/KADR radio
 Twitter
 Library outdoor sign
 Library staff
 Word of mouth
 Facebook
 Other _____

10. Here is space for comments:

Thank you for filling out this questionnaire. Please mail or bring this form to the library by September 30, 2017. There is a book drop located on the front porch of the library and a survey collection box in the library lobby.

Guttenberg Public Library
PO Box 130; 603 S. 2nd St.
Guttenberg, IA 52052-0130